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Staff Safety Training

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Why staff safety is important

Front line workers in social care, health and criminal justice regularly encounter potential or actual violence and aggression during the course of their work. They need to be equipped with skills to deal with aggression for their own safety and that of their service users. Confidence in dealing with these issues also enables them to use their other professional skills more effectively. The importance of this issue was recognised by the creation by the government of a national task force to raise awareness and improve practice following a campaign by Community Care magazine.

“Being able to deal effectively with violence and aggression is a core skill for front line workers.”

Providing training in this area helps to meet employers’ responsibilities under the General Social Care Council’s code of practice and shows that they value their staff

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t r a i n i n g s e r v i c e s

building skills to meet professional challenges

How can we help?

etc has provided training in staff safety for social care workers since 1996. Over this time we have successfully trained many hundreds of staff.

Our courses are led by experienced social work trainers working in conjunction with qualified conflict management trainers. Courses incorporate the legal aspects, local departmental policies, de-escalation and practical physical breakaway techniques. This ensures that the techniques taught are not only effective but sensitive to the social care environment and the policies of social services departments.

Our Courses

- Awareness raising for reception and duty staff
- Basic staff safety training – awareness raising, de-escalation (1day)
- Staff Safety for Child Protection Workers (2 days)
- Staff safety for managers (1 day)
- Policy and service audit workshops
- Audit and action planning
- Risk assessment
- Consultancy on design of staff safety policies and procedures

What our Customers Say

“Sensitive subject presented in a stimulating and enjoyable way”

“All staff should do this training”

“One of the best courses I have ever been on”

Care workers, Staffordshire

Please telephone or email

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